EchoStor TECHNOLOGIES

DIGITAL WORKFLOWS

Asset and IT Ops Management

To streamline and automate asset and IT operations management processes, ensuring efficient tracking, visibility, and compliance.

EchoStor Expertise

Asset Management
Efficient tracking and management of assets

CMDB Health
Maintaining a healthy and accurate Configuration Management Database

Reporting
Enhanced visibility and insights through structured reporting

License Reclamation
Efficiently managing software licenses

Auditability
Ensuring compliance and maintaining audit trails

Software Asset Management
Comprehensive management of software assets

Discovery
Automated discovery of IT assets

Hardware Asset Management
Efficient tracking and management of hardware assets

Data Center Visibility
Enhanced visibility into data center operations

Core Services

Workshops
Interactive sessions to understand and address specific business needs

Business Process Consulting
Expert advice for optimizing asset and IT operations processes

Project Management
Comprehensive project oversight to ensure successful implementation

Implementation Support
Technical assistance during the deployment and integration phases

Supporting Services

Guidance & Advisory Services
Support for scaling and managing administration & development teams

Remote Administration
Handling backlog, enhancements, defect remediation, and upgrades

Program Architect
Providing industry best practices and strategic direction for digital workflows

Key Benefits

✓ **Streamlined Processes**
Enhanced efficiency in asset and IT operations management

✓ **Improved Customer Experience**
Better service delivery and support

✓ **Enhanced Visibility and Reporting**
Improved insights into back-office operations

EchoStor Difference

→ **Award-Winning Digital Workflow Practice**
Recognized for excellence in service delivery

→ **Certified Architects on Staff**
Skilled professionals ensuring high-quality solutions

→ **Dedicated Team Model**
Focused teams providing tailored support and services

→ **Holistic Approach to Digital Workflows**
Comprehensive strategies for seamless digital transformation