DIGITAL WORKFLOWS

Governance, Risk, and Compliance (GRC)

To streamline, automate, and provide better context for governance, risk, and compliance processes, ensuring organizational integrity and security.

EchoStor Expertise

Integrated Risk Management
Comprehensive risk management solutions

Security Operations Management
Efficient management of security operations

Reporting
Enhanced visibility and insights through structured reporting

Change Control Ownership and Accountability
Ensuring traceable and accountable change management processes

Auditability
Maintaining compliance and audit trails

User Access Request
Streamlined user access management

System Ownership
Clear delineation of system ownership

Security Incident Response
Effective management of security incidents

Core Services

Workshops
Interactive sessions to understand and address specific business needs

Business Process Consulting
Expert advice for optimizing GRC processes

Project Management
Comprehensive project oversight to ensure successful implementation

Implementation Support
Technical assistance during the deployment and integration phases

Supporting Services

Guidance & Advisory Services
Support for scaling and managing administration & development teams

Remote Administration
Handling backlog, enhancements, defect remediation, and upgrades

Program Architect
Providing industry best practices and strategic direction for digital workflows

Key Benefits

✓ ### Streamlined Processes
Enhanced efficiency in governance, risk, and compliance management

✓ ### Improved Customer Experience
Enhanced service delivery and support

✓ ### Enhanced Visibility and Reporting
Improved insights into back-office operations

EchoStor Difference

→ ### Award-Winning Digital Workflow Practice
Recognized for excellence in service delivery

→ ### Certified Architects on Staff
Skilled professionals ensuring high-quality solutions

→ ### Dedicated Team Model
Focused teams providing tailored support and services

→ ### Holistic Approach to Digital Workflows
Comprehensive strategies for seamless digital transformation