

DIGITAL WORKFLOWS

# Automation and Integration

To streamline and automate processes across various enterprise platforms, enhancing operational efficiency and integration.

## EchoStor Expertise

### Onboarding, Offboarding, Transitions

Automated workflows for employee lifecycle management

### IT Visibility

Comprehensive monitoring and visibility into IT assets and operations

### Asset Management

Efficient tracking and management of assets

### Auditability

Ensuring compliance and maintaining audit trails

### Common Integrations

ServiceNow, Jira, Workday, Salesforce, Intune, JAMF

## Core Services

### Workshops

Engaging sessions to understand business needs and align automation strategies

### Business Process Consulting

Expert advice to optimize and re-engineer business processes

### Project Management

End-to-end project oversight to ensure timely & successful implementation

### Implementation Support

Technical assistance during deployment and integration phases

## Supporting Services

### Guidance & Advisory Services

Support for scaling and managing administration and development teams

### Remote Administration

Handling backlog, enhancements, defect remediation, and upgrades

### Program Architect

Providing industry best practices and strategic direction for digital workflows

## Key Benefits

- ✓ **Streamlined Processes**  
Efficient workflow automation and management
- ✓ **Improved Customer Experience**  
Enhanced service delivery and support
- ✓ **Enhanced Visibility and Reporting**  
Improved back-office operations insights

## EchoStor Difference

- **Award-Winning Digital Workflow Practice**  
Recognized for excellence in service delivery
- **Certified Architects on Staff**  
Skilled professionals ensuring high-quality solutions
- **Dedicated Team Model**  
Focused teams providing tailored support and services
- **Holistic Approach to Digital Workflows**  
Comprehensive strategies for seamless digital transformation