

## GUIDANCE & ADVISORY SERVICES

### ServiceNow Expertise Next Door

EchoStor's senior ServiceNow team members, with deep knowledge of both business and technical best practices, will work to help you and your team get the job done right.

### Right-Sized Partnerships

Whether your organization is just looking to ensure internal ServiceNow team members have experts to lean on, or you are looking for more strategic help like running workshops, grooming stories, or providing program governance and management, EchoStor has the right service for you.

### Certified Master Architect Led

The Guidance & Advisory Program was developed and is led by Paul Wydra III, Certified Master Architect, to allow our customers to effectively scale their in-house ServiceNow expertise.



### YOUR TEAM AT ECHOSTOR



ENGAGEMENT MANAGER



BUSINESS PROCESS  
CONSULTANT



ARCHITECT



TECHNICAL CONSULTANT



## ECHOSTOR

### GUIDANCE & ADVISORY AT ECHOSTOR

- ServiceNow Experts to advise your Administrators and Developers
- Program Management and Governance to advise platform owners and executive sponsors
- Proven approach for scaling ServiceNow expertise in-house by teaching your team how to fish

### THE ECHOSTOR DIFFERENCE

- ServiceNow practice overseen by a Certified Master Architect
- Dedicated Team model allows there to be seamless knowledge transfer to any other offerings
- Flexible contract options to right size the partnership